

Climate Risk Management

Globally, we are facing extreme climate-change such as storms, floods, heat waves and droughts that are more frequent and severe. Therefore, more sectors are concerned and give priority to the reduction of greenhouse gas emissions and the transition to a low-carbon society to alleviate potential impacts and build resilience to climate change for both business sector and household sector. This change can be viewed as both risk and opportunity for businesses while businesses that can adapt well will be immune to risks and are able to cash in on opportunities compared with their competitors. The Bank realizes the criticality in understanding, monitoring and assessing the situation and climate change risks as well as enhancing capabilities in climate risk assessment both for physical and transition risks.

Physical Risks are defined are risks that may cause damage to assets, businesses, agricultural products and people's wellbeing as a result of acute natural disasters such as storms, floods, heat waves and chronic climate change such as higher temperature, higher sea level and change in rainfall.

Transition Risks are risks that may affect asset values, competitiveness, financial positions and businesses of related sectors due to key factors including rules and policies related to climate from the government and counterparties in the supply chain, development of low-carbon technology to replace existing high-carbon technology, change in consumer behavior and more attention from investors on environment and climate change.

The Bank is aware that in the medium to long term, climate change is likely to impact different sectors in the economic system, directly and indirectly including banking industry. Therefore, proper management for climate risk is required while the Bank is in pursuit of studying and developing risk assessment tools to evaluate both physical risks and transition risks to analyze risks and impacts of climate change as well as conducting stress tests in different scenarios. In addition, we offer employees in related functions skill and knowledge development on a regular basis. Note that the Bank has a plan to prepare reports according to the Task Force on Climate-related Financial Disclosures (TCFD) for our 2023 Sustainability Report covering 4 key components which are governance, strategy, risk management and metric and targets.

Governance Strategy Risk Management Governance Governance The organization's governance around climate-related risks and opportunities Strategy Risk Management Risk Management Risk Management Risk Management

The processes used by the organization to identify, assess, and manage climate-related risks

Metrics and Targets

The metrics and targets used to assess and manage relevant climate-related risks and opportunities

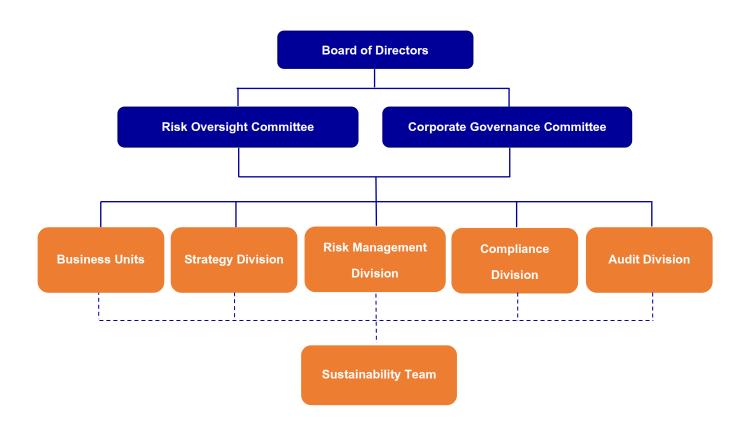
Source: Task Force on Climate-related Financial Disclosures

1. Governance

Metrics

and Targets

The Bank designed organization structure to support ESG performance including those related to climate as well as defining roles and responsibilities from the Board level to operational level by adopting three lines of defense principle as a risk management framework per following:



Board of Directors is responsible for formulating and reviewing vision, policies, business directions, business goals and strategies as well as overseeing all risks in the organization by playing a key role in formulating the risk management policy and strategy and monitoring the Bank's risks to be within acceptable levels.

Risk Oversight Committee has a duty to ensure that risk management is properly and continuously undertaken with efficiency and effectiveness in accordance with overall risk management policy and strategy.

Corporate Governance Committee is responsible for upholding good corporate governance and sustainability in the Bank by ensuring that the principles of good corporate governance and sustainability are practiced. The committee is also responsible for considering a sustainability strategy that suits the Bank's business operations, driving and monitoring progress as well as giving opinions to the Board of Directors on the risks and opportunities relating to environmental, social and governance issues including climate change.

Business Units are responsible for managing risks to their own units to be within the approved levels and in accordance with the risk management policy of the Bank.

Strategy Division has a duty to formulate policies and strategic plans to drive business according to policies, strategies and business plans as well as monitoring business performance.

Risk Management Division has a duty to evaluate, monitor and control material risks of the Bank including climate risk.

Compliance Division has a duty to oversee and monitor all units under the Bank to comply with laws, rules, practices and regulations of the government including internal policies and practices of the Bank.

Audit Division is responsible for review and audit of units of the Bank to ensure prudent and effective internal control.

Sustainability Team has a duty in sustainability planning and driving related activities including climate to attain specified goals through communication, support, collaboration with related internal and external parties.

2. Strategy

Realizing potential opportunities, risks and impacts from climate through funding support provided to the business sector, the Bank is committed to offering credits and investing in activities or businesses that create positive impacts on the environment and the society. Moreover, we support the transition to a low-carbon society under Thailand's roadmap as well as promoting renewable energy, BCG and electronic vehicle industry according to the roadmap to attain carbon neutrality by 2050 and net zero greenhouse gas emissions by 2065. In addition, the Bank places importance on the reduction of greenhouse gas emissions from the Bank's direct activities and electricity consumption.

For the initial stage of the process to transition to a low-carbon society, awareness and understanding of related businesses are fundamental. Therefore, the Bank intends to build awareness and promote understanding on opportunities, risks and impacts from climate change for business customers especially SME to help prepare them to plan ahead to properly embrace potential change in the future to maintain or create competitive advantage in the long run. Furthermore, we put employee readiness first to ensure that employees can provide useful advice to customers through the arrangement of knowledge training for employees in related functions on a continuous basis. Besides, the Bank also established BU Champion project for development of high-potential talent with the objective to develop employees to have required expertise to become specialists in each department and to pass on knowledge to other employees in the same departments.

Assessment of opportunities related to environment and climate change

Climate Opportunity		Incident	Opportunity	
1.	Resource	- Efficient use of resources such	- Reduction of operating costs of the Bank in	
	Efficiency	as replacement with		the long run.
		energy/water-saving	-	Support for customers to transition to low-
		equipment, campaigns to save		carbon businesses.
		energy and water, wastewater	-	Engagement and motivation for employees
		treatment and reuse, garbage		to conserve the environment and reduce
		sorting and recycling.		greenhouse gas emissions at work and at
2.	Energy Source	- Use of equipment that reduces		home to make employees feel inclusive and
		greenhouse gas emissions.		proud of the Bank's environmental and
		- Installation of solar rooftops as		climate efforts.
		sources of clean energy to	-	Building positive image of the Bank related
		save electricity charges and		to environmental conservation and reduction
		reduce electricity consumption		of greenhouse gas emissions.
		from transmission lines.		
3.	Product and	 Development of products and 	-	Support for customers to transition to low-
	Service	services that support green		carbon businesses.
		businesses and activities.	-	Higher revenue and broader customer base
		 Credit support for transition or 		of the Bank.
		reduction of greenhouse gases	-	Knowledge sharing and support for
		to mitigate impacts from		customers to utilize carbon market for
		climate change.		trading carbon credits and renewable
		 Adoption of technology to 		energy.
		promote easier access to	-	Building of business partner networks to
		financial services and broader		create business opportunities and enhance
		customer coverage.		competitiveness of the Bank and our
4.	Market	- Extension of customer base to		partners.
		green businesses and	-	Risk diversification for the Bank's financial
		businesses with technology		assets.

Climate Opportunity	Incident	Opportunity	
	that help with adaptation to	- Accumulation of knowledge and	
	climate change.	understanding on sustainability and climate	
	- Support for carbon credit	change to serve customers as "Puan Koo	
	market and renewable energy	Kit" (a trusted partner).	
	to generate business	- Engagement with customers, employees and	
	opportunities for customers.	other sectors to drive toward greenhouse	
		gas emission reduction goals at organization	
		level and national level.	
		- Building of good image of the Bank.	
5. Resilience	- Adaptation to embrace	- Maintenance of leader position on	
	impacts from climate change	sustainability and trust building for	
	either related to rules and	stakeholders.	
	regulations or technology and	- Market value enhancement of the Bank.	
	market demand.		

Climate Change Adaptation

The Bank implements important adaptation measures as follows:

- For branches and buildings located in repeatedly flooded areas the Bank equips those branches and buildings with flood protection solutions such as flood barriers and water pump to prevent potential damages.
 The bank also has Emergency Response Plan for flood and non-life insurance covering losses from flood.
- For branches, buildings, and ATMs located in areas experiencing frequent power outage due to severe storm, the Bank makes sure that uninterruptible power supply (UPS) and electricity generators are in place.

3. Metric and Targets

The Bank set forth metric and targets for both our internal operation and financial support provided to customers to mitigate environmental and social impacts as well as promoting adaptability to climate change. Please see scope 1 and 2 emission data and targets in the Sustainability Report 2022. We regularly monitor and assess our undertaking while performance according to the targets is considered as one of the factors in the performance evaluation, which in turn, determines compensation of employees in relevant units.

4. Risk Management

The Bank is fully aware of risks and opportunities related to the environment and climate change both physical risks and transition risks which will affect the Bank's operations directly including operational risk and reputational risk as

well as indirectly through the Bank's customers or other external factors such as credit risk, market risk, liquidity risk and reputational risk.

Risk transition and environmental and climate change impact on existing risks of the Bank

Traditional Risk	Risk and Impact
Туре	Nisk and impact
Credit Risk	- Physical and transition risks may affect debt payment ability of customers due to higher
	defaults on debts which can deteriorate the overall credit quality of the Bank's portfolio.
	- Physical risks can potentially cause values of collaterals of customers at the Bank to
	deteriorate.
	- Risks may arise from risk burden in the sectors that emit high volume of greenhouse gases
	or in countries with higher risk from natural disasters.
Market Risk	- Physical and transition risks may affect the enterprise value, price and price fluctuations in
	securities that the Bank holds.
Liquidity Risk	- Risks can arise from withdrawals of deposits, uses of credit lines or additional credit lines
	from customers for their investments in low-carbon businesses or technology or
	improvement or maintenance of assets affected by natural disasters.
	- Physical and transition risks may cause customers to be unable to fulfill their debt
	obligations within specified periods or unable to sell securities placed as collaterals to pay
	debts which can potentially affect the Bank's liquidity.
	- Physical and transition risks may lead to lower liquidity of securities the Bank holds as there
	is no demand in the market for those securities.
Operational	- Physical risks may disrupt customer services or assets or in case that the Bank's operation
Risk	systems are damaged by natural disasters.
	- Physical risks can potentially affect health, work and wellbeing of the Bank's employees.
Regulatory Risk	- Risks can arise from non-compliance with environmental or climate requirements imposed
	by regulatory agencies or government which can result in fines or reputational damage.
Reputational	- Impact on reputation is possible from being the financial sponsor for businesses or projects
Risk	that severely impact the environment and the society or emit high volume of greenhouse
	gases.
	- Inadequate management of climate risks may affect trust of the Bank's stakeholders such
	as shareholders, investors and customers.
Strategic Risk	- Strategic formulation that is not aligned with risks and opportunities related to climate and
	expectations of stakeholders may impact the Bank's competitiveness, ability to generate
	returns and investment attractiveness for investors.

The Bank assesses risks and opportunities related to environment and climate change to understand how they will impact customers and the Bank and in which forms as well as estimating timing of those risks classified as short term (ST), medium term (MT) and long term (LT) as follows:

Assessment of risks and impacts related to environment and climate change

Climate-related Risk	Incident	Risk and Impact	Time Horizon ¹
1. Transition Risk			
1.1 Policy and Legal Risk	 Non-compliance with requirements from regulatory agencies or applicable laws on environment and climate change Tighter regulations and laws related to environment and climate change including 	 Higher business expenses to improve operations or be prepared under imposed requirements and laws such as additional investments. Potential fines and reputational damage resulted from noncompliance with requirements and 	ST - LT
	reporting on greenhouse gas emissions, information disclosure on climate for organizations according to international standards, carbon tax and international trade measures.	laws. - Risks and impacts on financial positions and business performance of customers which may affect quality of assets and values of collaterals of the Bank including debt payment ability of customers.	
1.2 Technology Risk	- Development of technology with low greenhouse gas emissions such as renewable energy technology, Carbon Capture, Utilization and Storage (CCU), energy storage technology and energy efficiency management technology to replace traditional technology	 Customers using technology with high greenhouse gas emissions may lose market shares to competitors using technology with low greenhouse gas emissions. Transition of business models to low carbon emissions can potentially be uncertain and incur high costs. Customers who invest in new technology may face higher 	MT - LT

¹ Definition of time frame for environmental and climate-change risks and impacts analysis:

- Short term (ST) = 1-3 years
- Medium term (MT) = 3-10 years
- Long term (LT) = 10+ years

Climate-related Risk	Incident	Risk and Impact	Time Horizon ¹
	with high greenhouse gas	R&D costs and high capital	
	emissions.	expenditure which can lead to	
	- Failure in investment in new	losses in case of failure.	
	technology with low	- Risks and impacts on financial	
	greenhouse gas emissions.	positions and business	
		performance of customers which	
		may affect quality of assets and	
		values of collaterals of the Bank.	
1.3 Market Preference	- Behaviors in using products	- Changing consumer behaviors and	ST - LT
	and services that are	needs may negatively affect	
	concerned with impacts on	performance of customers which	
	the environment and climate	can affect quality of assets and	
	change; for example,	values of collaterals of the Bank.	
	discontinuance of certain		
	types of products such as		
	single use plastic and use of		
	products with green labels		
	despite higher costs.		
1.4 Reputation Risk	- Higher expectations from	- Businesses that are unable to meet	MT - LT
	various stakeholders to	expectations of stakeholders may	
	ensure that the Bank	lead to negative impacts on sales	
	conducts business with	revenue of products and services,	
	environmental and social	ability to access funds (from lower	
	responsibility and plays a role	weighting on equity or debt	
	in mitigating risks and	instruments of investors) including	
	impacts from climate change	organization image and ability to	
	especially businesses that	attract and retain talent especially	
	have potential to make a	new generations.	
	severe impact on the	- Impacts on financial positions and	
	environment or the society or	performance of customers resulted	
	emit high volume of	from reputational damage which	
	greenhouse gases.	may affect quality of assets and	
	- Expectations for the Bank to	values of collaterals of the Bank.	
	be a financial intermediary		
	that is involved in the		
	mitigation of risks and		

Climate-related Risk	Incident	Risk and Impact	Time Horizon ¹
	impacts related to the		
	environment and climate		
	change.		
2. Physical Risk			
2.1 Acute	- Acute natural disasters such	- Impact on assets of businesses,	ST - LT
	as storms, floods, and heat	manufacturing of products and	
	waves.	service offering, transportation and	
2.2 Chronic	- Chronic natural disasters	supply chain disruption.	LT
	such as increase in	- Higher expenses from business	
	temperature, higher sea level	and service improvements,	
	and change in rainfall.	maintenance of assets and	
		remedies for customers and	
		employees including higher	
		insurance expenses.	
		- Lower value of assets and	
		collaterals from assets located in	
		the areas with high risk of natural	
		disasters.	
		- Impacts on financial positions and	
		performance of customers which	
		may affect quality of assets and	
		values of collaterals of the Bank.	

The Bank integrated key physical risk factors such as flood that happened often and caused damage to many businesses and households as a part of operational risk management with proper risk assessment and monitoring to set out measures, manage and control risks to be within acceptable levels. In addition, contingency plans are in place in case of flood to be prepared to prevent and mitigate damage to life and assets. Moreover, we follow closely for changes in policies, rules and regulations related to the transition to a low-carbon economy while keeping abreast of technological advancement pertaining to low carbon and adjustment of businesses in industries with high risk. The Bank is under study and testing phase to conduct a scenario analysis on transition of climate change in order to analyze credit risk in our credit portfolio in high-risk industries.

Note that businesses that the Bank expected to be affected by transition risks are likely to be concentrated in high carbon emission industries with the potential to pay higher costs to offset for carbon emissions in the future. Besides,

in case that businesses have to transition to a low-carbon business model, high investment is expected for new assets and machineries which may lead to worsened financial positions in the short to medium term.

Industry	Potential Impact	
muusu y	from Transition Risk	
Oil and Gas	Very High	
Power Generation	High	
Agriculture	Medium	
Real Estate	Medium	
Metals and Mining	Medium	
Industrials	Medium	
Transportation	Medium	
Service and Technology	Low	