



## 1. FAQs: Booking seats for the 2022 Annual Ordinary Meeting of Shareholders of Bangkok Bank

No.	Question	Answer
1.	How can I book my seat for the 2022 Annual Ordinary Meeting of Shareholders?	Scan the QR Code which can be found in the “Instructions for booking seats for the 2022 Annual Ordinary Meeting of Shareholders of Bangkok Bank” attached in the invitation to the meeting of shareholders the Bank sent you by mail.
2.	If I do not have the invitation to the meeting, how can I book a seat?	<p>Visit the Bank’s website at <a href="https://www.bangkokbank.com/th-TH/Investor-Relations">https://www.bangkokbank.com/th-TH/Investor-Relations</a> or <a href="https://www.bangkokbank.com/th-EN/Investor-Relations">https://www.bangkokbank.com/th-EN/Investor-Relations</a> and scan the QR Code which can be found in the “Instructions for booking seats for the 2022 Annual Ordinary Meeting of Shareholders of Bangkok Bank” or scan the QR Code:</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Thai version</p> </div> <div style="text-align: center;">  <p>English version</p> </div> </div>
3.	Can proxy holders book a seat?	<p>Proxy holders can book a seat with shareholder’s name-surname and registration number. The proxy holder should use their mobile number to receive an SMS confirmation for their seat booking. The proxy holders must bring the SMS confirmation to present to the Bank’s staff at the meeting.</p>

No.	Question	Answer
4.	If I have changed my name-surname, can I book a seat?	You can fill in the same name-surname provided in the Notification of Meeting and bring documents showing changes of your name-surname to present at the meeting's registration point.
5.	If I have more than one registration number, do I have to book a seat for all registration numbers?	You can book a seat using one of your registration numbers.
6.	What should I do if I successfully booked a seat but cannot bring the SMS confirmation to present to the Bank's staff on the meeting day?	You can check your booking at the Bank. However, it may not be convenient for you as verification can take some time.
7.	If I successfully booked a seat, do I have to register to attend the meeting?	Once you received a confirmation of your booking, you will need to register to attend the meeting by 2.30 p.m. on April 12, 2022. If you cannot come to register by this date and time, the Bank will allocate your seat to other shareholders who contact the Bank.
8.	If I successfully booked a seat but I want to cancel it, what do I have to do?	You do not have to do anything as the Bank will allocate your seat to other shareholders who contact the Bank from 3.00 p.m.
9.	If I successfully booked a seat but I do not have a Covid-19 ATK test result and do not have proof of having been administered at least two doses of a Covid-19 vaccine, can I attend the meeting?	The Bank reserves the right not to allow shareholders / proxy holders to attend the meeting if the shareholders / proxy holders do not comply with the Measures and guidelines to prevent the spread of the Coronavirus Disease 2019 (Covid-19) which the Bank sent together with other documents regarding the meeting even though the shareholders / proxy holders successfully booked a seat.

No.	Question	Answer
10	If I successfully booked a seat and I have a photo showing Covid-19 ATK test result, can I attend the meeting?	A Covid-19 ATK test negative result without medical-center-certified proof that the test was conducted not more than 72 hours previously, cannot be used for proof to attend the meeting. However, you can perform a Covid-19 ATK test on site provided by the Bank and present proof to the Bank staff of having been administered at least two doses of a Covid-19 vaccine.

## 2. FAQs: The 2022 Annual Ordinary Meeting of Shareholders of Bangkok Bank

No.	Question	Answer
1.	Will the Bank provide souvenirs or snacks in the 2022 Annual Ordinary Meeting of Shareholders?	According to the Covid-19 situation, the Bank will not provide souvenirs or snacks in the meeting of shareholders and will not send souvenirs via mail.
2.	Can a follower of the shareholder attend the meeting?	Only shareholders, who their names are included on the record date for determining the shareholders who have the right to attend the meeting (March 10, 2022), can join.